

Privacy Statement

pursuant to Articles 13 and 14 General Data Protection Regulation for contact persons of business contacts

Octobre 2024

The protection of your personal data is very important to Energie AG Oberösterreich and its subsidiaries. Below we would like to briefly explain how we handle your personal data, which rights you have under the applicable data protection law and how you can exercise these.

This Privacy Statement applies to all contact details of contact persons which are transmitted to the Controller in the course of business activities or business contacts (e.g. contractual relationships and pre-contractual relationships, exchange of business cards).

Controller - Contact

The Controller as defined by the General Data Protection Regulation (679/2016 EU) is

Energie AG Oberösterreich Tech Services GmbH

Böhmerwaldstraße 3

4020 Linz, Austria

datenschutz@energieag.at

Contact details of the Data Protection Officer

Energie AG Oberösterreich

Datenschutzbeauftragter

Böhmerwaldstraße 3

4020 Linz, Austria

datenschutz@energieag.at

+43 0800 220078

Processing of your personal data

The personal data provided by you as a result of a business activity (contractual relationship or, if applicable, only in the course of pre-contractual activities or receipt/exchange of business cards) will be processed to establish contact in the course of an existing or future business activity. We will only use your information in accordance with the applicable laws and this Privacy Statement. Any further processing of your data will only be carried out with your consent or due to a predominantly justified interest on our part or we will only use the data in pseudonymised or anonymised form.

Should the disclosure of your personal data take place in the course of a contractual relationship or a (concrete) future contractual relationship with you or your employer, the processing of your personal data is necessary for the conclusion of the contract, as these are required for the performance of the contractual relationship (performance, billing, ...). Otherwise, we may not be able to meet our contractual obligations and therefore not enter into a contract with your employer.

Data collection by third parties

Furthermore, we process the following data categories, which we have permissibly received from the following sources:

- Your employer based on your naming as the responsible contact person (master data, contact data);
- Public Internet pages on the basis of your naming as the responsible contact person (master data, contact data).

Legitimate interests - processing for another purpose

Contact database - Documentation purposes

We have a legitimate interest in managing our business contacts in a central database and storing our correspondence with you.

Direct mail

It is in our legitimate interest that we use your contact data for the electronic and postal transmission of product information and new offers, invitations to events or competitions to you. In the case of electronic communication, your usage behaviour (e.g. opening rates, click rates) will be stored and used to improve our communication (e.g. content, offers). You can unsubscribe from electronic communication at any time by sending an e-mail to techservices@energieag.at.

Transmission of your personal data

When transmitting your personal data, we always pay attention to the highest possible level of security. Therefore, your data will only be passed on to processors who have been carefully selected and contractually obliged in advance, whereby we remain responsible for the protection of your personal data in this case as well. In addition, your data will only be transmitted by us to third parties who are subject to the strict EU data protection law or who are/have been obligated to comply with a corresponding level of protection. We have only transferred data to third countries outside the European Union if a European Commission adequacy decision has been made for this third country or if we have agreed suitable and appropriate guarantees with the recipient.

Duration of storage of your personal data

Your personal data will only be stored in our systems as long as it is either necessary for the processing of a business activity or possible future business activity, justified by the legitimate interest or a consent required for the storage of the data has been revoked by you. Excluded from this are personal data, which are necessary due to legal retention periods and for the enforcement of legal claims. These data are not deleted, but are blocked for access to prevent access for other purposes. Should these reasons cease to apply, this personal data will also be deleted or anonymised or pseudonymised.

Consent - Revocation

If your personal data are processed on the basis of your consent, you can revoke this consent at any time with effect for the future. You can send us your revocation by e-mail to the e-mail address techservices@energieag.at.

Rights of the customer in connection with data protection**Right to information:**

You can ask us to confirm whether and to what extent we process your data.

Right to rectification:

If your personal data that we process is incomplete or incorrect, you can demand that we correct or complete it at any time.

Right to erasure:

You can request us to delete your personal data if we process it unlawfully or if the processing disproportionately interferes with your legitimate protection interests. However, we would like to point out to you that there may be reasons that prevent an immediate deletion, e.g. if we have to comply with statutory storage obligations.

Right to restriction of processing:

In the following cases you can request us to restrict the processing of your data:

- if you dispute the accuracy of the data for a period of time that allows us to verify the accuracy of the data;
- if the processing of the data is unlawful, but you refuse to delete it and instead demand a restriction on the use of the data;
- if we no longer need the data for the intended purpose, but you still need this data to assert or defend legal claims, or
- if you have objected to the processing of the data.

Right to data portability:

You may request that we make your data available to you in a structured, common and machine-readable format, provided that

- we process this data on the basis of a consent given by you or out of justified interest or the processing is necessary for the fulfilment of the contract, and
- your data is processed using automated procedures.

Right to object:

If we process your data for the performance of tasks in the public interest, for the exercise of official authority or if we invoke the necessity of safeguarding our legitimate interest during processing, you may object to this data processing if there is an overriding interest in protecting your data. You can object to the sending of advertising at any time without giving reasons. However, we would like to point out to you that we are entitled to further process the data despite your objection if we can prove compelling reasons for the processing worthy of protection which outweigh your interests, rights and freedoms, or if the processing serves the assertion, exercise or defence of legal claims.

Right to file a complaint:

If you are of the opinion that we violate Austrian or European data protection law when processing your data, we ask you to contact us in order to clarify any questions you may have.

To exercise your rights, please contact:

Energie AG Oberösterreich Tech Services GmbH

Böhmerwaldstraße 3

4020 Linz, Austria

datenschutz@energieag.at

0800 220078

In order to guarantee the protection of your rights and your privacy, we request additional information to prove your identity in the event of the assertion of one of the aforementioned rights in case of doubt. If you manifestly exercise any of the above rights for no apparent reason or particularly frequently, we may charge a reasonable processing fee for processing your application or refuse to process it.

Of course, you also have the right to complain to the Austrian data protection authority and another supervisory authority within the EU.

Contact of the competent supervisory authority:

Datenschutzbehörde

+43 1 52 152-0

www.dsb.gv.at

dsb@dsb.gv.at